



THE UNITED STATES VIRGIN ISLANDS

OFFICE OF THE GOVERNOR
GOVERNMENT HOUSE

Charlotte Amalie, V.I. 00802
340-774-0001

September 21, 2012

VIA BY HAND DELIVERY

Honorable Ronald E. Russell, Esq.
President
29th Legislature of the Virgin Islands
Capitol Building, Charlotte Amalie
St. Thomas, U.S. Virgin Islands 00802

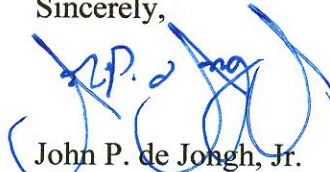
Re: Nomination of Reuben D. Molloy, MBA as Director of the Bureau of Information Technology

Dear Senator Russell:

In accordance with the provisions of Title 3, Chapter 1, Section 10(a) of the Virgin Islands Code, I hereby nominate Reuben D. Molloy to serve these Virgin Islands as the next Director of the Bureau of Information Technology.

Accordingly, it is my pleasure to ask the advice and consent of the 29th Legislature on the nomination of Mr. Molloy. A copy of his curriculum vitae is submitted herewith. Your prompt and favorable confirmation will enhance the Bureau's ability to meet its demanding mandates and continued service to the people of the Virgin Islands.

Sincerely,



John P. de Jongh, Jr.
Governor

Enclosure:

Reuben D. Molloy, MBA

PO Box 5651
Christiansted, VI 00823

Cell: 340-690-7550
Home: 340-718-1906
Email: rdmolloy06@live.com

Experience 1995–2011 Gov. Juan F. Luis Hospital Christiansted, VI

Principal for Information Systems & Decision Support

Chief Information Officer

Vice President for Information Systems

Director of Management Information Systems

- Responsible for the design and maintenance of the hospital's IT environment.
- Managed the Implementation of the state-of-the-art hospital IT environment including 22 module Hospital Information System, an electronic medical record, LAN, internet access, 300+ networked PCs, 35 networked printers, & office automation tools.
- Member of the Executive Branch team who testified during Legislative hearing to justify funding for the territory's \$30 million Y2K initiative. Managed the \$4.5 million Y2K project for the Hospital.
- Managed the \$2 million Technology Refresh project.
- Coordinated the development of the IT \$6 million IT Strategic Plan.
- Designated **Incident Commander** when Emergency Management Plan activated.

2005-2011 Gov. Juan F. Luis Hospital Christiansted, VI

Vice President for Ancillary Services

- Oversaw Ancillary Services departments operations and budgets including Pharmacy, Radiology, Laboratory/Pathology, Nutrition Services, Respiratory Therapy, & Rehabilitation Services (Physical Therapy, Speech Therapy), Social Services.
- Coordinated, planned and organized departmental activities in conjunction with other departments.
- Developed and implemented department and organizational policies and procedures.
- Supervised 100 plus staff members including physicians, managers, technologists, therapists, clerical and secretarial.
- Operated services in compliance with regulatory/accrediting agencies including Joint Commission, Centers for Medicare and Medicaid Services (CMS), Dept. of Health, FDA, DEA, and others.
- Performed the duties of the Chief Executive Officer in the absence of the CEO and COO.

1987-1995 Adelphi University Garden City, NY

Manager of Academic Computing

VAX/VMS System Manager

Software Support Specialist

- Designed and maintained university academic computing environment for over 10,000 students & faculty. Designed systems to support curriculum
- Managed 3 major upgrade & migration projects.

Education

Master of Business Administration in Healthcare Management

2007 Colorado Technical University Online

Bachelor of Arts in Psychology

1987 Adelphi University Garden City, NY

Organization Membership

American College of Healthcare Executives (ACHE)
Health Information Systems Society (HIMSS)



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VIA MESSENGER

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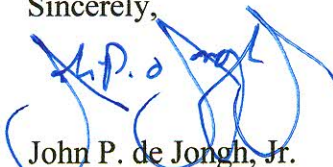
Re: Nomination of Darice S. Plaskett, RN as Commissioner of the Department of Health

Dear Senator Russell:

In accordance with the provisions of Title 3, Section 412(b), and Title 3, Section 64, Virgin Islands Code, I hereby nominate Darice S. Plaskett, RN to serve these Virgin Islands as the next Commissioner of Health.

Accordingly, it is my pleasure to ask the advice and consent of the 29th Legislature on the nomination of Ms. Plaskett. A copy of her resume is submitted herewith. Your prompt and favorable confirmation will enhance the Department of Health's ability to meet its demanding mandates and continued service to the people of the U.S. Virgin Islands.

Sincerely,



John P. de Jongh, Jr.
Governor

Enclosure

DARICE S. PLASKETT, RN, MSA, FACHE

1275 Kingshill St. Croix, USVI 00851 • dariceplaskett@yahoo.com • Home (340) 718-4347 • Cell (340) 227-2121

Senior executive with experience and proficiency in the key principles of health care management: leadership, finance, patient care, quality assurance/process improvement, regulations, human resource. Board certified in healthcare management and a Fellow of the American College of Healthcare Executive. Adjunct Nursing Professor with several years of clinical and executive experience. Excellent communication and interpersonal skills serve as the foundation to effectively network, collaborate, negotiate and maintain positive partnerships with the community, leaders and staff.

Core Competencies

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|-----------------------------------|----------------------------------|----------------------|
| · Healthcare Organization Systems | · Clinical Standards of Practice | · Strategic Planning |
| · Financial Management | · Quality/Process Improvement | · Public Relations |
| · Nursing Administration | · Healthcare Law and Ethics | · Employee Relations |
| · Healthcare Regulations | · Clinical Information Systems | · Staff Development |
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PROFESSIONAL EXPERIENCE

Principal of Integration of Systems and Services (2011-2012)

The Governor Juan F. Luis Hospital & Medical Center, St. Croix, USVI

Responsibilities:

Administrative oversight of Regulatory Affairs, Accreditation, Six Sigma Improvement and Quality Assurance, Revenue Cycle Management, Risk Management, Patient Safety, Patient Advocacy Program, Safety and Disaster Preparedness.

Interim Chief Executive Officer (2009-2011)

The Governor Juan F. Luis Hospital & Medical Center, St. Croix, USVI

Responsibilities:

Plan, organize and administer all day-to-day operations of the 188 bed safety net hospital to ensure quality patient care, patient safety, financial health, employee and community satisfaction. Provided leadership toward the achievement of the hospital's mission by ensuring compliance with applicable laws and regulations as well as all policies and procedures set forth by the Governing Board, Medical Staff and Administration.

Key Accomplishments:

Financial

- Effectively managed an annual operating budget of \$62 million. [\$25million Government Appropriation and \$37 million Operating Revenue]
- Implemented revenue enhancement initiatives through the review and revision of policies and procedures in the areas of admitting and registration, cash receipt management, charge capture, A/R management, and billing collection. Proposed and initiated the implementation of an automated revenue module "Craneware" that significantly improved revenues.

DARICE S. PLASKETT, RN, MSA, FACHE

- Implemented cost containments through the development of policies/standards for controlling and monitoring expenditures in the areas of contract staffing, prioritization of equipment and supply purchase.

Leadership

- Directed activities relative to the successful 2010 triennial Joint Commission survey. Administered hospital-wide performance improvement processes to ensure that the hospital remained in good standing with all regulatory agencies. Pioneered a continuous system improvement process "**CSI Academy**" that emphasizes continuous quality improvement and ongoing standards compliance.
- Proposed membership with the Greely Medical Institute to effectuate greater governance by strengthening the relationship and communication among the Governing Board, Medical Staff and Administration. Facilitated a 2010 Leadership Retreat that resulted in consensus regarding the mission and strategic direction of the hospital.
- Launched a successful "100 Day Challenge" that focused on the creation of a culture of respect, accountability and equity. The challenge resulted in the accomplishment of organizational performance goals and objectives.
- Successfully lobbied for grants and supplemental appropriations totaling over 4 million. [\$325,000- Hemodialysis Machines, \$1.5million-ER Modernization, \$350,000- Mammography Machine, \$2million-WAPA]

Quality and Safety

- Collaborated with the Chief Medical Officer to recruit critically needed medical professionals to meet the acute medical needs of the community. Planned, organized and coordinated the establishment, expansion and renovation of the following services: Open Heart Program-the First Open Heart Surgery in the VI was successfully performed, Cardiac Rehabilitation Services, Urology Services-the first Urological Laser Procedure in the VI was performed, Vascular Access Program, Acute Care Hemodialysis.

Leading People

- Conducted CEO rounds and general staff meetings to interact with and address staff concerns. Implemented an employee hotline "The Pulse" for staff to anonymously report complaints, concerns or make recommendations.
- Chaired weekly executive meetings to keep abreast of the day to day operations and to hold executives accountable for their respective areas of responsibility.
- Coordinated special events and activities to recognize outstanding employees and boost staff morale/engagement. Special Events included Christmas Party for retirees, Hospital Ball, Ice Cream and Karaoke Social, etc.

Media Relations and Development

- Established a Media Relations and Development Division to enhance and manage media communications and marketing activities. Revived the hospital's newsletter "On the Same Page" and upgraded the hospital's website. Facilitated the 1st Annual Virgin Islands Cardiac Center Symposium.

DARICE S. PLASKETT, RN, MSA, FACHE

Chief Operating Officer (2006-2009)

The Governor Juan F. Luis Hospital & Medical Center, St. Croix, USVI

Responsibilities:

Administrative oversight of Regulatory Affairs/Performance Improvement, Ancillary Services, Support Services, and Human Resources. Selected to turn around operations through the implementation of systematic performance improvement processes geared towards bringing the hospital into compliance with the Joint Commission, Centers for Medicare and Medicaid Services and other regulatory agencies.

Key Accomplishments:

- Reversed accreditation survey outcome from Preliminary Denial of Accreditation in 2008 to Full Accreditation in 2009. Led the administrative team that attended the Review Hearing at the Joint Commission Headquarters to challenge the decision of Preliminary Denial of Accreditation. The Review Hearing resulted in the reversal of several deficiencies which originally led to Preliminary Denial of Accreditation. The subsequent follow-up survey resulted in the award of full Accreditation for both the Hospital and Laboratory.
- Revised the hospital-wide quality management and performance improvement program. Pioneered a continuous systems improvement process "**CSI Academy**" that emphasizes continuous quality improvement, periodic performance review and ongoing standards compliance.
- Served as the Acting Chief Executive Officer in the absence of the Chief Executive Officer. Assisted in the directing and administering of day to day operations of the hospital.

Chief Operating Officer / Vice President of Patient Care Services (2004-2009)

The Governor Juan F. Luis Hospital & Medical Center, St. Croix, USVI

Responsibilities:

Initially appointed as VP of Patient Care Services then promoted to the dual role of COO/ VP of Patient Care Services. Responsible for planning, coordinating, evaluating and managing the operations of all patient care services, clinical continuing education program, patient care performance improvement program, infection control program, employee health services and nursing recruitment. Served as the Administrator of the St. Croix Practical Nurse Program. Monitored and evaluated the Practical Nurse Program to ensure compliance with accreditation requirements and successful student passing rates for the NCLEX –PN examination.

Vice President of Patient Care Services (1995-2004)

The Governor Juan F. Luis Hospital & Medical Center, St. Croix, U.S.V.I.

Contract Nurse, NICU (1994-1995)

The Governor Juan F. Luis Hospital & Medical Center, St. Croix, U.S.V.I.

Charge Nurse, Transitional NICU Unit (1993-1994)

The Hospital For Sick Children, Washington, D.C.

Clinical Nurse III, Newborn Intensive Care Unit (1991-1993)

The Washington Hospital Center, Washington, D. C.

Staff Nurse, Newborn Intensive Care Unit, Tallahassee (1987-1989)

Memorial Regional and Medical Center, Tallahassee, Florida.

DARICE S. PLASKETT, RN, MSA, FACHE

OTHER PROFESSIONAL EXPERIENCE

Adjunct Professor (2008-Present)

University of the Virgin Islands

- NUR 246: Nursing Management and Leadership
Associate degree nursing course that introduces nursing students to basic concepts of nursing management and leadership.
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EDUCATION

1993 **Central Michigan University**, Mt. Pleasant, Michigan. Master of Science, Administration
(Concentration in Health Service Administration).

1987 **Florida Agricultural and Mechanical University**
Bachelor of Science in Nursing

PROFESSIONAL LICENSURE/CERTIFICATIONS

- Professional Nurse Licensure in the US Virgin Islands
 - Certification in Healthcare Administration
 - Lean Six Sigma Green Belt
 - Pediatrics Advanced Life Support (PALS) Program Instructor/Provider
 - Basic Life Support (BLS) Certification
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AFFILIATIONS

- Fellow of the American College of Healthcare Executives
- Virgin Islands Commission on the Status of Women
- American Nurses' Association
- The Virgin Islands State Nurses' Association
- Member of Alpha Kappa Alpha Sorority